

Digitalised Basic Law and National Security Law Test (Degree / Professional Grades)

Frequently Asked Questions

About Basic Law and National Security Law Test (BLNST) (Degree / Professional Grades)

Q1 : What is BLNST?

A1 : At present, attaining a pass result in the BLNST is an entry requirement for all civil service jobs. The BLNST will assess candidates' knowledge on both the Basic Law and the National Security Law. All candidates for civil service jobs must pass the BLNST in order to be considered for appointment, regardless of whether the candidates have previously taken the Basic Law Test (BLT) (either a BLT centrally conducted by the Civil Service Bureau (CSB) or a BLT arranged by individual bureaux / departments in their past civil service recruitment exercises) and the result.

The BLNST (Degree / Professional Grades) is a 30-minute bilingual test (in both English and Chinese) comprising 20 multiple-choice questions. Answering at least 10 out of 20 questions correct will be deemed to have a pass result. Such pass result has permanent validity and is acceptable for the purpose of applying for all civil service jobs. Candidates who possess a pass result in BLNST (Degree / Professional Grades) will **not** be arranged to take the BLNST again.

Unless otherwise specified, the result of the BLNST organised by the Independent Commission Against Corruption or other organisations not for civil service recruitment is not acceptable for applying for civil service posts.

Q2 : What is the content for the BLNST?

A2 : The scope of the BLNST will be based on the text of the Basic Law (which includes all its annexes, instruments, attachments and appendices) (Basic Law (full text) (<https://www.basiclaw.gov.hk/en/basiclaw/index.html>)) and the National Security Law (National Security Law (a) Preamble (English) (<https://www.gld.gov.hk/egazette/pdf/20202444e/es220202444136.pdf>) (b) Full text (English) (<https://www.gld.gov.hk/egazette/pdf/20202448e/egn2020244872.pdf>)).

Candidates who wish to acquire a better understanding of the Basic Law and the National Security Law may refer to the following links -

- Government's website on the Basic Law
(<https://www.basiclaw.gov.hk/en/index/index.html>)
- Government's website on the Basic Law Court Case Database
(<https://www.basiclawcourtcase.gov.hk/en/home/index.html>)
- Government's website on National Security Education Day
(<https://www.nsed.gov.hk/?l=en>)
- Government's website on Safeguarding National Security in Hong Kong
(<https://www.isd.gov.hk/nationalsecurity/eng/index.html>)

The [examination format](#) and [sample questions](#) can be found on the CSB website.

Q3 : If I have previously taken and passed the BLT, do I need to take the BLNST paper?

A3 : Regardless of whether the candidates have taken a BLT before, they are required to take the BLNST and attain a pass result in order to be considered for appointment.

Candidates who possess a pass result in BLNST (Degree /Professional Grades) will **not** be arranged to take any BLNST again. The relevant pass result is acceptable for the purpose of applying for all civil service jobs.

Q4 : If I have previously taken and passed the BLNST (degree level) conducted by the Education Bureau (EDB) for persons who plan to join or change to another secondary school, primary school or kindergarten to take up a graduate teaching post, do I need to take the BLNST (Degree/Professional grades) conducted by the CSB if I wish to apply for civil service jobs?

A4 : For all civil service recruitment exercises **advertised on or after 28 July 2023**, job applicants could apply for the BLNST conducted by the CSB, the EDB or various recruiting departments/grades, the pass result of which is mutually acceptable for applying for both civil service jobs and teaching posts in public-funded schools or kindergartens joining the Kindergarten Education Scheme.

The mutual acceptance arrangement is applicable to pass results issued by the CSB, the EDB or recruiting departments/grades, regardless of whether the BLNST is conducted before or after the implementation of the new arrangement. Details of the mutual acceptance of results are as follows –

Level of BLNST		Applicability
BLNST conducted by the CSB and recruiting departments / grades	BLNST conducted by the EDB	
BLNST (Degree / Professional grades)	BLNST (degree level)	All civil service jobs and teaching posts
BLNST (non-degree / non-professional civil service grades at or above completion of secondary education level)	BLNST (non-degree level)	All civil service jobs requiring qualifications below degree / profession level, and all non-degree-holding teaching posts

Candidates who possess a pass result in the BLNST (degree level) conducted by the EDB will **not** be arranged to take any BLNST again. The pass result of the BLNST (degree level) is acceptable for the purpose of applying for all civil service jobs **advertised on or after 28 July 2023**.

About Digitalised Basic Law and National Security Law Test (Degree / Professional Grades) (Digitalised BLNST)

- Q5 : What are the differences between Digitalised BLNST and paper-based BLNST?
- A5 : The examination format, duration and content of Digitalised BLNST are the same as those of the paper-based BLNST. The only change is the test would be conducted by computer, and the results of Digitalised BLNST will be issued by e-mail to candidates in the form of electronic result certificates on the same day of the examination (please also see Q&A 32).
- Q6 : When and where is Digitalised BLNST conducted?
- A6 : Generally speaking, Digitalised BLNST is held from Monday to Friday (except public holidays) at the Recruitment Centre, General Grades Office of the Civil Service Bureau (Address: 37th Floor, Revenue Tower, 5 Gloucester Road, Wan Chai, Hong Kong). There are six examination timeslots per day. Applications can be made through the Digitalised BLNST Online Application System. Limited quotas will be available on a first-come, first-served basis. In case of any special event (e.g. system maintenance), no examination will be scheduled on certain days or in certain timeslots.
- Q7 : What is the examination format of Digitalised BLNST? What are the examination procedures?
- A7 : Applicants must arrive at the Recruitment Centre, General Grades Office of the CSB timely according to the scheduled date and time as set out in the confirmation e-mail. Applicants need to present the concerned confirmation e-mail and the original Hong Kong Identity Card (HKID) to the CSB staff for registration. Upon completion of registration, the CSB staff will issue an attendance slip to candidate. Candidates should wait at the waiting area. The CSB staff will ask candidates to

enter the examination room before the commencement of examination. Candidates must log in to the examination system at the designated seat to take the examination. Digitalised BLNST is a 30-minute bilingual test (in both English and Chinese) comprising 20 multiple-choice questions. Answering at least 10 out of 20 questions correct will be deemed to have a pass result in BLNST (Degree / Professional Grades). For details of the examination, please refer to the “Guidance Notes for Candidates of Digitalised BLNST” on the CSB website for Digitalised BLNST at www.csb.gov.hk/eng/dblnst.html.

Q8 : Will a fee be charged for Digitalised BLNST?

A8 : There is no application fee for Digitalised BLNST.

About eligibility

Q9 : Who can apply for Digitalised BLNST?

A9 : Applicants must be **holders of HKID** (please also see Q&A10) and **aged 18 or above** (including those who will turn 18 in the year the applicant takes the examination) (please also see Q&A 11), and must be –

- (a) holders of degree (**not** including Associate Degree); or
- (b) individuals who will have attained a degree (**not** including Associate Degree) in the current or next academic year (Please also see Q&A 12 and Q&A 13); or
- (c) holders of a qualification meeting the entry requirement on professional qualifications for civil service degree or professional posts [only applicable to those who are not in the above two categories of (a) and (b)] (Please also see Q&A 14).

The Civil Service Examinations Unit (CSEU) will conduct random checks after examination. Applicants selected for random checks will receive an e-mail the day after the examination. They should follow the instructions and provide copies of their academic transcripts and / or certificates within the specified timeframe to prove their highest academic qualification / professional qualification reported. Applicants who fail to provide the required proof within the specified timeframe shall be liable to voiding of examination results.

Q10 : Can I apply for Digitalised BLNST if I do not hold HKID?

A10 : Digitalised BLNST is only open to holders of HKID for application at the moment.

If an applicant is applying for a particular civil service post at degree / professional level of which he / she meets the entry requirements of this post, but he / she does not hold HKID and has not attained a pass result in BLNST, he/she may contact the relevant recruiting department / grade for further arrangement.

- Q11 : Do I need to be at least 18 years of age when I submit application?
- A11 : Digitalised BLNST is currently only open to individuals aged 18 or above (calculated by year of birth) to apply. For example, for those who were born in or before 2007, they can apply for taking the examination in any timeslot in 2025 through the online application system.

If an applicant is applying for a particular civil service post at degree / professional level of which he / she meets the entry requirements of this post, but he/she is under 18 years old (calculated by year of birth) and has not attained a pass result in BLNST, he/she may contact the relevant recruiting department / grade for further arrangement.

- Q12 : I am now an undergraduate student. When can I apply for Digitalised BLNST?
- A12 : Individuals who will have attained a degree (**not** including Associate Degree) in the current or next academic year can apply for Digitalised BLNST.

For those who will have attained a degree (**not** including Associate Degree) in the current or next academic year, the eligible applicants for taking Digitalised BLNST to be held in 2025 and 2026 are as follows –

Examination dates	Eligible applicants who will have attained a degree (not including Associate Degree) in the current or next academic year
First half of 2025 (i.e. on or before 30 June 2025)	Those who will have attained a degree (not including Associate Degree) in the academic year of 2024-25 (i.e. the current academic year) or 2025-26 (i.e. the next academic year)
Second half of 2025 (i.e. from 1 July 2025 to 31 December 2025)	Those who will have attained a degree (not including Associate Degree) in the academic year of 2025-26 (i.e. the current academic year) or 2026-27 (i.e. the next academic year)
First half of 2026 (i.e. from 1 January 2026 to 30 June 2026)	
Second half of 2026 (i.e. from 1 July 2026 to 31 December 2026)	Those who will have attained a degree (not including Associate Degree) in the academic year of 2026-27 (i.e. the current academic year) or 2027-28 (i.e. the next academic year)

Applicants who have questions about their attaining the degree qualification in a particular academic year should first confirm with their respective tertiary institutions.

- Q13 : I am now an undergraduate student and expect to obtain a bachelor's degree in the 2026-27 academic year. When can I apply for Digitalised BLNST?

- A13 : Individuals who will have attained a degree (not including Associate Degree) in the current or next academic year can apply for Digitalised BLNST.

If you are now an undergraduate student and expect to have attained a bachelor's degree in the 2026-27 academic year, you can take Digitalised BLNST starting from the second half of 2025 (i.e. from 1 July to 31 December 2025). Since 1 July 2025 is a public holiday, the earliest date that you can take the examination will be on 2 July 2025. You can apply through the online application system for an examination timeslot from 2 July 2025 (Wednesday) to 16 July 2025 (Wednesday) starting from 21 May 2025 (Wednesday) upon the launch of Digitalised BLNST. Timeslots on 17 July 2025 (Thursday) will be opened for application after midnight on 22 May 2025 (Thursday), and so on. In case of any special event (e.g. system maintenance), no examination will be scheduled on certain days or in certain timeslots.

Applicants who have questions about their attaining the degree qualification in a particular academic year should first confirm with their respective tertiary institutions.

- Q14 : I possess a professional qualification but not a degree. Can I apply for Digitalised BLNST?

- A14 : Non-degree holders may only apply to sit Digitalised BLNST if they are eligible to apply for any of the civil service degree or professional posts with the professional qualification they possess. For example, if you are a registered student of the Hong Kong Institute of Certified Public Accountants' Qualification Programme (QP) and you have completed the Associate Level of QP, you may apply for sitting Digitalised BLNST even if you do not possess a degree since the said qualification is accepted for applying for the Assistant Assessor post. However, if you have registered as registered social worker under the Social Workers Registration Ordinance but do not possess a degree, you are **NOT** eligible for sitting Digitalised BLNST since the entry requirements for the Assistant Social Work Officer post include both a professional qualification and a relevant degree.

Before submitting an application for Digitalised BLNST, you are required to check from the CSB website (http://csboa.csb.gov.hk/Redirect_JOS_en.html) and/or with the recruiting departments / grades concerned to confirm whether the qualification that you are holding is accepted for appointment to the relevant civil service degree / professional post(s).

About Application Procedures

- Q15 : How can I apply for Digitalised BLNST?

- A15 : You **must submit application through the Digitalised BLNST Online Application System** on the CSB website for Digitalised BLNST at

www.csb.gov.hk/eng/dblnst.html. The time limit for using the online application system after log in is 30 minutes. If applicants cannot complete their application within the time limit, they need to log in the system again. Applications submitted in person or by mail, fax, or e-mail will **not** be processed.

- Q16 : When can I apply for Digitalised BLNST?
- A16 : Subject to availability of quota, applicants can choose the timeslot for Digitalised BLNST to be conducted in the coming 8 weeks from the date of application. The earliest date that can be selected is the next working day. New quota on the timeslot after 8 weeks (if it is a working day) will be opened for booking after midnight. In case of any special event (e.g. system maintenance), no examination will be scheduled on certain days or in certain timeslots.
- Q17 : Can I make walk-in application or apply to sit Digitalised BLNST on the current date through the online application system?
- A17 : No. The earliest date that an applicant can apply to sit Digitalised BLNST through the online application system is the next working day (provided that there is available timeslot on that day).
- Q18 : Can I reserve more than one examination timeslot?
- A18 : Each applicant can only reserve one examination timeslot. Subject to availability of quota, applicants can amend or cancel the reserved examination timeslot **not later than one day before the scheduled examination date** (Please also see Q&A 21). If a candidate is absent from the examination or has not attained a pass result in the examination, he/she can only take Digitalised BLNST again after the end of the suspension period (i.e. three months from the examination date) (Please also see Q&A 24, Q&A 25 and Q&A26).
- Q19 : How do I know that the application procedure is completed?
- A19 : Upon completion of application procedures, you will be provided with an application reference number immediately. A confirmation e-mail will also be sent to your e-mail address. You can log in the online application system to view the details of your application.

A reminder e-mail will be sent to you two days before your scheduled examination date. If you submit / amend your application in less than two days before the scheduled examination date, the system will not send such reminder e-mail to you. For example, if you submitted an application on or before 29 June 2025 to sit the examination on 2 July 2025, you will receive a reminder e-mail on 30 June 2025.

You must enter your e-mail address correctly. To avoid missing any notification, you should ensure that your e-mail account can receive e-mails from the CSEU, and check each incoming mailbox (including the folders for spam, bulk and junk mails) regularly.

- Q20 : I am a person with disability. How do I apply for special arrangement?
- A20 : If applicants with disabilities require special arrangement for attending the examination (e.g. Braille device), they are required to indicate the details of disability and the required special arrangements in the relevant parts of the application form. The Digitalised BLNST examination system has some built-in features to facilitate candidates to take the examination (e.g. enlargement of font size). Depending on the circumstances of individual cases and the special arrangements required by applicants, applicants may be requested to upload relevant documents (e.g. medical certificate) onto the system to facilitate the CSEU to make appropriate arrangements. Therefore, some applicants with disabilities may not be able to select examination timeslot through the online application system when submitting the application. Upon receipt of the application, the CSEU will contact the applicant to provide supplementary information (if needed), confirm with the applicant whether the requested special arrangement(s) can be provided, and arrange an examination timeslot.
- Q21 : How can I enquire or amend my personal information and examination timeslot?
- A21 : To enquire the submitted application (including personal information and reserved examination timeslot), please log in the online application system on or before the scheduled examination date and select “Enquire / Amend Application”. You can view the details of your application after entering HKID number, e-mail address and Personal Identification Number (PIN).

If you want to amend your personal information including name, HKID number, e-mail address and / or contact telephone number, please notify Senior Executive Officer (Examinations) 2 of the CSEU in writing (Address: Room 2511, 25th Floor, Immigration Tower, 7 Gloucester Road, Wan Chai, Hong Kong), or by e-mail to eproofcseu@csb.gov.hk, providing name in English and HKID number, as well as the details of the information you want to amend. If you want to amend other personal information (e.g. the highest academic qualification, etc.), please log in the online application system **not later than one day before the scheduled examination date**, select “Enquire / Amend Application” and amend the relevant personal information accordingly.

If you want to amend examination timeslot, please log in the online application system **not later than one day before the scheduled examination date**, select “Enquire / Amend Application,” and amend the examination timeslot accordingly. Subject to availability of quota, the earliest date that the applicants can select an examination timeslot would be the next working day. Once the examination timeslot is amended, the original timeslot will be cancelled and cannot be reinstated. For example, if you have applied to sit the examination in any timeslot on 2 July 2025 and want to amend the examination timeslot, you must log in the online application system at or before 11:59 p.m. on 1 July 2025 to make the amendment (subject to availability of quota, the earliest date that you can select to take the examination will be 2 July 2025). Starting from 2 July 2025, you will not be allowed to amend or cancel the concerned application.

If applicants are persons with disabilities and require special arrangement, depending on the special requirements required, some applicants with disabilities may not be able to select examination timeslot through the online application system when submitting the application. The CSEU will contact the applicant to provide supplementary information (if needed), confirm with the applicant whether the requested special arrangement(s) can be provided, and arrange an examination timeslot. Under such circumstances, before the CSEU confirms the concerned special arrangements (if any) and the examination timeslot, the applicant can, if necessary, amend the special arrangements required in relation to his/her nature and degree of the disability in the online application system himself/herself. After the CSEU confirms the provision of special arrangements (if any) or the examination timeslot for the applicant, if the applicant needs to amend the submitted application (including special arrangement(s) in relation to his/her nature and degree of the disability or the examination timeslot (if any)), the applicant should contact the CSEU to **not later than one day before the scheduled examination date** by e-mail to csbcseu@csb.gov.hk or by phone to make the amendment.

Q22 : How can I cancel my application?

A22 : To cancel an application, you must log in the online application system **not later than one day before the scheduled examination date** and select “Cancel Application”. You can cancel the application after entering HKID number, e-mail address and PIN. Once the application is cancelled, the original timeslot will be cancelled and cannot be reinstated. For example, if you have applied to sit the examination in any timeslot on 2 July 2025, you need to log in the online application system to cancel your application at or before 11:59 p.m. on 1 July 2025. Starting from 2 July 2025, you will not be allowed to cancel the relevant application.

Q23 : What should I do if I am unable to attend Digitalised BLNST as scheduled?

A23 : If you are unable to attend Digitalised BLNST as scheduled, you need to log in the online application system to amend or cancel your original application **at least one day before the examination date**. To ensure optimal use of government resources, Digitalised BLNST has a three-month suspension period. If you are absent from the examination, you can only take Digitalised BLNST again three months after the date of absence (subject to availability of quota). When you submit a new application through the online application system, you can only choose the timeslots after the suspension period which have already been opened for booking. For example, if you are absent from Digitalised BLNST on 2 July 2025 (Wednesday), the earliest date you can sit Digitalised BLNST again will be 3 October 2025 (Friday) (subject to availability of quota). Since applicants can choose examination timeslot for Digitalised BLNST to be conducted in the coming 8 weeks from the date of application, you can choose the timeslots for Digitalised BLNST to be conducted on 3 October 2025 (Friday) after midnight on 8 August 2025 (Friday) the earliest. Before 8 August 2025, since all timeslots opened for booking are within your suspension period, you will not be able to submit a new application.

- Q24 : If I were absent from Digitalised BLNST, can I re-apply for it?
- A24 : To ensure optimal use of government resources, Digitalised BLNST has a three-month suspension period. If you are absent from the examination, you can only take Digitalised BLNST again three months after the date of absence (subject to availability of quota). When you submit a new application through the online application system, you can only choose the timeslots after the suspension period which have already been opened for booking. For example, if you were absent from the scheduled Digitalised BLNST on 2 July 2025 (Wednesday), the earliest date you can sit Digitalised BLNST again will be 3 October 2025 (Friday) (subject to availability of quota). Since applicants can choose examination timeslot for Digitalised BLNST to be conducted in the coming 8 weeks from the date of application, you can choose the timeslots for Digitalised BLNST to be conducted on 3 October 2025 (Friday) after midnight on 8 August 2025 (Friday) the earliest. Before 8 August 2025, since all timeslots opened for booking are within your suspension period, you will not be able submit a new application.
- Q25 : What are the consequences if I do not attend Digitalised BLNST on time?
- A25 : To avoid affecting other candidates who have applied for Digitalised BLNST, you must attend Digitalised BLNST timely. Otherwise, you will not be allowed to sit the examination and will be treated as absentee. You can only take Digitalised BLNST again three months after the date of absence.
- Q26 : If I do not attain a pass result, can I retake Digitalised BLNST?
- A26 : Digitalised BLNST has a three-month suspension period to ensure optimal use of government resources. If a candidate has not attained a pass result in Digitalised BLNST, he/she can only take Digitalised BLNST again three months after the date of failing the examination. When you submit a new application through the online application system, you can only choose the timeslots after the suspension period which have already been opened for booking. For example, if you fail the examination on 2 July 2025 (Wednesday), the earliest date that you can sit Digitalised BLNST again will be 3 October 2025 (Friday). Since applicants can choose examination timeslot for Digitalised BLNST to be conducted in the coming 8 weeks from the date of application, you can choose the timeslots for Digitalised BLNST to be conducted on 3 October 2025 (Friday) after midnight on 8 August 2025 (Friday) the earliest. Before 8 August 2025, since all timeslots opened for booking are within your suspension period, you will not be able submit a new application.
- Q27 : What should I do if I forget my PIN?
- A27 : You can log in the online application system before attending the examination and select “Enquire / Amend Application”. Please follow the instructions to enter the relevant information. If you enter the correct personal information but an incorrect PIN, the system will display your PIN reminder. You can then re-enter the PIN. An alternative is to select “Forgot PIN”. Follow the instructions to enter

the relevant information. After receiving the correct information, the system will send a link to your registered e-mail address to reset PIN.

About Requirements on Online Application System and Computer Configuration

- Q28 : What are the system requirements for the online application system?
- A28 : The online application system runs on Windows, macOS and mobile operating systems. For the best viewing, we suggest that you use the latest version of Microsoft Edge, Mozilla Firefox, Safari or Google Chrome.
- Q29 : Warning messages “Website Certified by an Unknown Authority” or “Secure Connection Failed” pop up on the Firefox browser of my computer when I use this on-line application system. What should I do?
- A29 : This system makes use of server certificates issued by the Hongkong Post for protecting your data during network transmission, but Firefox 66 or earlier versions do not have the Root CA Certificates of Hongkong Post by default. You have to configure the browser of your computer to recognise certificates issued by the Hongkong Post. Please visit the following page to download and install the Hongkong Post Root CA Certificates as illustrated:

- [Hongkong Post Root CA Certificates](http://www.hongkongpost.gov.hk/product/download/root/index.html)
www.hongkongpost.gov.hk/product/download/root/index.html

The words "Hongkong Post e-Cert CA 2 - 17" will be displayed in the "Issuer" field of the above e-Certs.

- Download the "Hongkong Post e-Cert CA 2 - 17" certificate

Hongkong Post Root CA 3

This Root CA is valid for 25 years (3 June 2017 – 3 June 2042) and is required for verifying the Hongkong Post digital signature on the Sub CA^{Note 1} "Hongkong Post e-Cert SSL CA 3 - 17".

Click here → ● Download the "Hongkong Post Root CA 3" certificate

- Instructions of installation of CA certificates

Hongkong Post e-Cert SSL CA 3 - 17

This Sub CA^{Note 1} is valid from 3 June 2017 to 3 June 2032 and is required for verifying the Hongkong Post digital signature on e-Cert (Server) supporting OCSP issued on or after 1 July 2019.

The words "Hongkong Post e-Cert SSL CA 3 - 17" will be displayed in the "Issuer" field of the above e-Certs.

Click here → ● Download the "Hongkong Post e-Cert SSL CA 3 - 17" certificate

- Instructions of installation of CA certificates

Expired Hongkong Post e-Cert CA 1

This Sub CA^{Note 1} expired on 15 May 2013. It has been used to issue e-Cert and Bank-Cert in the following periods:-

- e-Cert (Personal) issued between 23 June 2003 and 25 February 2010
- e-Cert (Organisational), e-Cert (Encipherment), e-Cert (Server), Bank-Cert (Personal) and Bank-Cert (Corporate) issued between 12 January 2004 and 25 February 2010.

The words "Hongkong Post e-Cert CA 1" will be displayed in the "Issuer" field of the above e-Certs and Bank-Certs.

- Download the expired "Hongkong Post e-Cert CA 1"

1. Click on the link for “Hongkong Post Root CA 3 certificate” as highlighted above
2. For Firefox users, tick the checkbox “Trust this CA to identify websites” and click “OK”
3. Click on the link for “Hongkong Post e-Cert CA 3 – 17 certificate” as highlighted above and repeat steps 2 or 3

Q30 : Why are some Chinese characters not displayed on my computer?

A30 : This system adopts Unicode as the encoding standard for Chinese characters. Therefore, your computer has to support Unicode in order to display the Chinese characters (including Hong Kong Supplementary Character Set (HKSCS)) properly.

For more information, please refer to:

- [FAQs about GovHK Online Services - Other Technical Questions and Trouble Shooting](#)
- [Hong Kong Supplementary Character Set \(HKSCS\)](#)

Q31 : If applicants encounter any problems or difficulties in the registration process of “iAM Smart” account or using “iAM Smart” mobile application, what should they do?

A31 : If applicants encounter any problems or difficulties in the registration process of “iAM Smart” account or using “iAM Smart” mobile application, please call "Digital Policy Office" 'iAM Smart' hotline at (852) 182 123 or send email to enquiry@iamsmart.gov.hk. Applicants can also visit “iAM Smart” website (<https://www.iamsmart.gov.hk/en/index.html>) to obtain the related information.

About Issue of Examination Results and Job Applications

Q32 : When and how will I receive the results of Digitalised BLNST?

A32 : Examination results of BLNST (Degree / Professional Grades) are classified as “Pass” or “Fail”. Answering at least 10 out of 20 questions correct will be deemed to have a pass result. Examination results in the form of electronic result certificates will be issued on the same day of examination. CSEU will send an e-mail to you through eproofcseu@csb.gov.hk with the download link of electronic result certificate. For details of electronic result certificate, please refer to the CSB website at www.csb.gov.hk/english/recruit/cre/ecert/2926.html.

Q33 : What should I do if I want to have a review on my Digitalised BLNST result?

A33 : Your review request should be made in writing and sent by e-mail to csbcseu@csb.gov.hk **within one week** from the issuance date of the electronic result certificate. Late submissions will **NOT** be considered. If candidate has attained a pass result in Digitalised BLNST, the review request will **NOT** be

considered.

- Q34 : If I attain a pass result in Digitalised BLNST, will I be qualified for applying for civil service posts? When and how can I apply for these posts?
- A34 : Individual recruiting departments / grades will stipulate in the relevant recruitment advertisements their entry requirements and conditions. As Digitalised BLNST is held independently of the recruitment process for any civil service post, you should apply to the recruiting departments / grades direct in response to [recruitment advertisements](#) published in newspapers and on the CSB website. The acquisition of the required Digitalised BLNST result does not imply that a candidate has fully met the entry requirements of any civil service post at degree or professional level. Vetting of academic and / or professional qualifications will be carried out by the recruiting departments / grades which may also conduct separate examinations / interviews.
- Q35 : Do I need to retain the electronic result certificate of Digitalised BLNST result?
- A35 : You must retain the electronic result certificate of Digitalised BLNST. You will be asked to show the electronic result certificate to the recruiting department / grade when you attend the skills test / recruitment examination / interview.
- Q36 : I have lost the electronic result certificate of Digitalised BLNST. Can I request another copy?
- A36 : If the soft copy of the electronic result certificates are lost or accidentally deleted, you may first retrieve the result notification e-mail sent by the CSEU through eproofcseu@csb.gov.hk to access the download link of the electronic result certificate. You can download the certificate again upon completion of identity verification at the e-Proof website. In case the relevant e-mail is deleted, you may contact the CSEU by e-mail at csbcseu@csb.gov.hk for resending the download link of the electronic result certificate.

General

- Q37 : Where can I get past papers of BLNST for reference?
- A37 : The BLNST papers are not published. Sample questions of BLNST are available on the CSB website at <https://www.csb.gov.hk/english/recruit/cre/1408.html>.
- Q38 : Will Digitalised BLNST be cancelled in case of bad weather conditions?
- A38 : Generally speaking, the examination will be held as scheduled when the Tropical Cyclone Warning Signal No. 3 or below, and / or “Amber” or “Red” Rainstorm Warning Signal is issued.

If the Hong Kong Observatory issues a Pre-No. 8 Special Announcement (i.e. Tropical Cyclone Warning Signal No. 8 will be issued within two hours), Tropical Cyclone Warning Signal No. 8 or higher, or “Black” Rainstorm Warning Signal,

or if the government announces "extreme conditions", the following arrangements will be made for the Digitalised BLNST:

- (i) If the above warning signal or Special Announcement is hoisted or takes effect at or after **7:00 AM**, the examinations held in the morning will be cancelled.
- (ii) If the above warning signal or Special Announcement is hoisted or takes effect at or after **11:30 AM**, the examinations held in the afternoon will be cancelled.

If the above warning signal or Special Announcement is hoisted or takes effect during the examination, the ongoing examination will continue.

The CSB will arrange alternative examination dates for the affected candidates and notify them by e-mail.

Civil Service Examinations Unit
Civil Service Bureau
Hong Kong Special Administrative Region Government
May 2025