

Provision of Designated Services at The Chinese Medicine Hospital of Hong Kong (CMHHK) for Civil Service Eligible Persons (CSEPs)



Designated Services

No charge for designated services (including clinically prescribed drugs but excluding prescription refill) under the **5 000** annual service quotas for the first two years*

Scope of Designated Services includes -

- **General outpatient consultation**
including Western medicine (WM) consultation to be provided as necessary
- **General outpatient intervention**
e.g. acupuncture, moxibustion, bone-setting, tui-na and cupping
- **Outpatient integrated allied health services**
e.g. dietetics consultation, physiotherapy, occupational therapy and speech therapy



Key Dates

Designated Service
Commencement Date:

20 July 2026

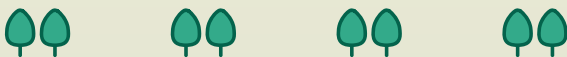
Booking Commencement Date:

13 July 2026



Targets

All Civil Service Eligible Persons[#]



Booking of Designated Services

CSEPs are required to make appointments for general outpatient Chinese medicine (CM) consultation[^] through the dedicated page of “**Civil Service Chinese Medicine Services**” in the CMHHK Mobile App



Scan the QR code to download
the **CMHHK Mobile App**



For details on designated services, please visit the website of **Civil Service Bureau**



* If CSEPs do not use the above services under the relevant service quotas, such services will not be regarded as designated services. CSEPs are required to pay at their own costs, and such costs will not be reimbursed. In addition, CSEPs may, at their own costs, use other services provided by CMHHK (e.g. specialised clinic services, day-patient services, inpatient services, special WM diagnostic procedures, market-oriented services), purchase medicines (e.g. prescription refill, decoction, drug delivery, purchase of CM and WM products), etc., and such costs will also not be reimbursed. CSEPs are required to register with eHealth before using the designated services.

[^] Whether subsequent follow-up services (including general outpatient follow-up consultation, general outpatient intervention, and outpatient integrated allied health services) are needed will be determined by CM practitioners / WM doctors based on clinical conditions. Appointments will be arranged by hospital staff subject to the availability of service quotas.

[#] Before receiving designated services, please inform the hospital staff at the registration counter that an appointment for designated services under the relevant quotas has been made and that eligibility for civil service medical benefits is met. Proof of identity must also be presented for eligibility verification.