## 公務員事務局 Civil Service Bureau 職業安全及健康研討會 Occupational Safety and Health Seminar

題目 Topic : 預防及處理工作間暴力

Prevention and Handling of Workplace Violence

日期 Date : 22.12.2025 (星期一 Thursday)

時間 Time : 下午 2 時 30 分至下午 5 時 30 分

2:30 p.m. to 5:30 p.m.

地點 Venue : 香港銅鑼灣高士威道 66 號香港中央圖書館演講廳

Lecture Theatre of Hong Kong Central Library, 66

Causeway Road, Causeway Bay, Hong Kong

內容 Content : 研討會旨在加強員工對工作間暴力事故的認識,包

括言語暴力。講者將會介紹工作間暴力的情況、與 暴力行為相關的風險因素、處理工作間暴力的策略 及技巧、預防暴力事件的策略和在可能發生暴力事 件時緩和氣氛的方法等。我們希望參加者將在研討 會中獲得的資訊帶回所屬局/部門作進一步推廣。

The seminar aims at enhancing the awareness of staff on workplace violence, including verbal violence. The speaker will introduce the circumstances of workplace violence, risk factors associated with violent behaviour, strategies and skills for handling violence at workplace, tactics for prevention of violence and means for de-escalation in situations with risk of violence etc. Participants are encouraged to help promote the messages disseminated through the seminar in their

respective bureaux/departments.

語言 Language : 粵語 Cantonese

對象 : 有興趣的同事

Target participants Colleagues who are interested in the topic

截止報名日期

Application deadline

18.11.2025

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