

**公務員事務局 Civil Service Bureau**  
**職業安全及健康研討會 Occupational Safety and Health Seminar**

- 題目 Topic : 預防及處理工作間暴力  
Prevention and Handling of Workplace Violence
- 日期 Date : 23.7.2025 (星期三 Wednesday)
- 時間 Time : 下午 2 時 30 分至下午 5 時 30 分  
2:30 p.m. to 5:30 p.m.
- 地點 Venue : 九龍尖沙咀梳士巴利道十號香港太空館演講廳  
Lecture Hall, Hong Kong Space Museum, 10 Salisbury Road, Tsim Sha Tsui, Kowloon, Hong Kong
- 內容 Content : 研討會旨在加強員工對工作間暴力事故的認識，包括言語暴力。講者將會介紹工作間暴力的情況、與暴力行為相關的風險因素、處理工作間暴力的策略及技巧、預防暴力事件的策略和在可能發生暴力事件時緩和氣氛的方法等。我們希望參加者將在研討會中獲得的資訊帶回所屬局／部門作進一步推廣。  
The seminar aims at enhancing the awareness of staff on workplace violence, including verbal violence. The speaker will introduce the circumstances of workplace violence, risk factors associated with violent behaviour, strategies and skills for handling violence at workplace, tactics for prevention of violence and means for de-escalation in situations with risk of violence etc. Participants are encouraged to help promote the messages disseminated through the seminar in their respective bureaux/departments.
- 語言 Language : 粵語 Cantonese
- 對象 : 有興趣的同事  
Target participants : Colleagues who are interested in the topic
- 截止報名日期 :  
Application deadline : **30.6.2025**
- 查詢 Enquiries : 鄺婉怡小姐 Miss Anita KWONG  
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