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Replies to supplementary questions raised by Finance Committee Members in examining the Estimates of Expenditure 2019-20

Director of Bureau : Secretary for the Civil Service

Session No. : 1

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Reply Serial No.	Question Serial No.	Name of Member	Head	Programme
S-CSB01	S001	MOK Charles Peter	143	(4) Civil Service Training and Development

CONTROLLING OFFICER'S REPLY**S-CSB01****(Question Serial No. S001)**Head: (143) Government Secretariat: Civil Service BureauSubhead (No. & title): Not specifiedProgramme: (4) Civil Service Training and DevelopmentControlling Officer: Permanent Secretary for the Civil Service (Thomas Chow)Director of Bureau: Secretary for the Civil ServiceQuestion:

As regards training for civil servants to equip them with the knowledge and ability to harness innovation and technology, please advise of the following:

- (1) the details, in tabular form, of directorate civil servants of various bureaux and departments attending courses related to innovation and technology for the past 2 years; and

Directorate civil servants of various bureaux and departments	2017-18			2018-19		
	Courses related to innovation and technology attended	Dates and duration (in hours) of courses	Brief description of courses	Courses related to innovation and technology attended	Duration (in hours) of courses	Brief description of courses

- (2) the details, in tabular form, of directorate civil servants of various bureaux and departments planning to attend courses related to innovation and technology in 2019-20.

Directorate civil servants of various bureaux and departments	Courses related to innovation and technology to be attended	Dates and duration (in hours) of courses	Brief description of courses

Asked by: Hon MOK Charles Peter

Reply:

The Civil Service Training and Development Institute (CSTDI) under the Civil Service Bureau provides various training on innovation and technology (IT) applications for directorate officers. This includes incorporating relevant IT topics (such as innovative leadership, strategies for new technology applications, digital government, smart city, design thinking and social media) into the Advanced Leadership Enhancement Programme, national studies programmes and thematic visits to the Mainland; and arranging trainees to visit IT start-ups and to meet with their representatives. We also partner with overseas and local universities and professional institutes to organise workshops on IT strategies and invite IT experts, academics, field representatives, and government officials to conduct seminars for civil servants. These programmes lasted for half to several days and were attended by about 570 directorate officers in the past two financial years. Dates and topics of these training programmes are at Appendix. We expect that there will be about 300 directorate officers attending the related training in 2019-20.

In addition, individual bureaux/departments (B/Ds) provided IT training for about 43 000 officers in 2018-19 according to their individual operational needs, which include training on innovative design, trends of new technology applications, big data analytics, information technology project management and security, etc. These courses are organized by B/Ds and their duration would vary depending on the training subject and the actual learning needs of participants. We did not collect information about the ranks of participants of these courses.

**CSTDI's Local Training Programmes on
Innovation and Technology for Directorate Officers in
2017-18 and 2018-19**

Programmes	Topics	Dates
Advanced Leadership Enhancement Programme	Topics on smart city development, big data, artificial intelligence, application of technology, design thinking were incorporated into the programme	4-8 December 2017 23-26 April 2018 3-7 December 2018
Seminar Series on Smart Cities	Understanding and visiting Hong Kong smart communities	14 November 2017
	Smart environment	9 February 2018
	Smart living	20 March 2018
	Smart economy	15 June 2018
	Building a smart city through innovation and technology	2 November 2018
Thematic Seminar on The Road to Smart City	FinTech in the Mainland and Hong Kong	28 November 2017
Workshop on Seizing Publicity Opportunities via Social Media	Promoting government services via social media platforms	5 April 2017 9 May 2017 7 November 2017 1 February 2018
Workshop on Crisis Management in the New Era	Disseminating information and responding to citizens in social media platforms during crisis	7 April 2017 26 May 2017 23 June 2017 11 October 2017 9 January 2018 8 May 2018 6 July 2018
Seminar on Opportunities and Challenges of Using Statistics in Policy Making	Use of data in policy-making process	27 April 2017
Workshop on Design Thinking For Public Service	Applications of design thinking	29 January 2018

Programmes	Topics	Dates
Leadership & Public Policy Programmes	Building an innovative economy: smart policies and good practices	8-12 May 2017
	Innovation in governance: smart and sustainable cities	18-20 October 2017
	Ageing in the 21st century: public policy and innovation for smarter, healthier living	24-26 April 2018
	Strategies and governance for a green smart city	15-17 May 2018
	Building an innovation system: transformative policies and good practices	4-8 June 2018
	Using big data to create public value: opportunities, challenges and strategies	26-28 November 2018 5-6 March 2019
Seminar on Engaging the Public with Compelling Stories	Storytelling skills and strategies in using new media	22 August 2018 8 November 2018
Seminar on Protection of Privacy of Personal Data in the Era of Big Data and Innovative Business Environment	Protection of privacy of personal data in the big data era	26 June 2018 22 March 2019
Seminar on Big Data and Innovative Technology	Collaboration with nearby cities on innovative technology; trends and applications of big data and artificial intelligence	9 August 2018
Workshop on Public Engagement via Social Media	Using social media to engage the public	28 June 2018 17 August 2018
Workshop on Crisis Management	Using traditional and social media to communicate with citizens during crisis	23-24 October 2018 28-29 January 2019
Workshop on Strategic Innovation	Design thinking	9-10 May 2018

Seminar on New Technologies and Transformational Leadership in Public Sector	Leading digital transformation and new technology applications	6 December 2018
Workshop/Seminar on Curiosity and Innovative Leadership in Disruptive Times	Trends on new technology, curiosity and innovative leadership	21 January 2019 23 January 2019
Seminar on Open Data	Current status and opportunities of open data	27 March 2019

**National Studies Programmes in 2017-18 and 2018-19
with innovation and technology (IT) topics,
exchange with representatives of IT companies and IT related site visits**

Programmes	Dates
Dedicated Course for Senior Directorate Officers at the Chinese Academy of Governance	29 October-4 November 2017 10-16 June 2018 21-27 October 2018
Advanced Course for Directorate Officers at the Chinese Academy of Governance	11-23 June 2017 10-22 September 2017 27 May-8 June 2018 9-21 September 2018
National Studies Course-cum-Visit Programme for Permanent Secretaries and Heads of Departments	19-24 November 2018
National Studies Course at Peking University	9-25 May 2017 27 June-13 July 2017 10-26 October 2017 29 May-14 June 2018 26 June-12 July 2018
National Studies Course at Tsinghua University	5-21 June 2017 11-27 September 2017 16 October-1 November 2017 11-27 June 2018 13-29 August 2018 22 October-7 November 2018
Thematic Study Programme in the Mainland	15-21 April 2018

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