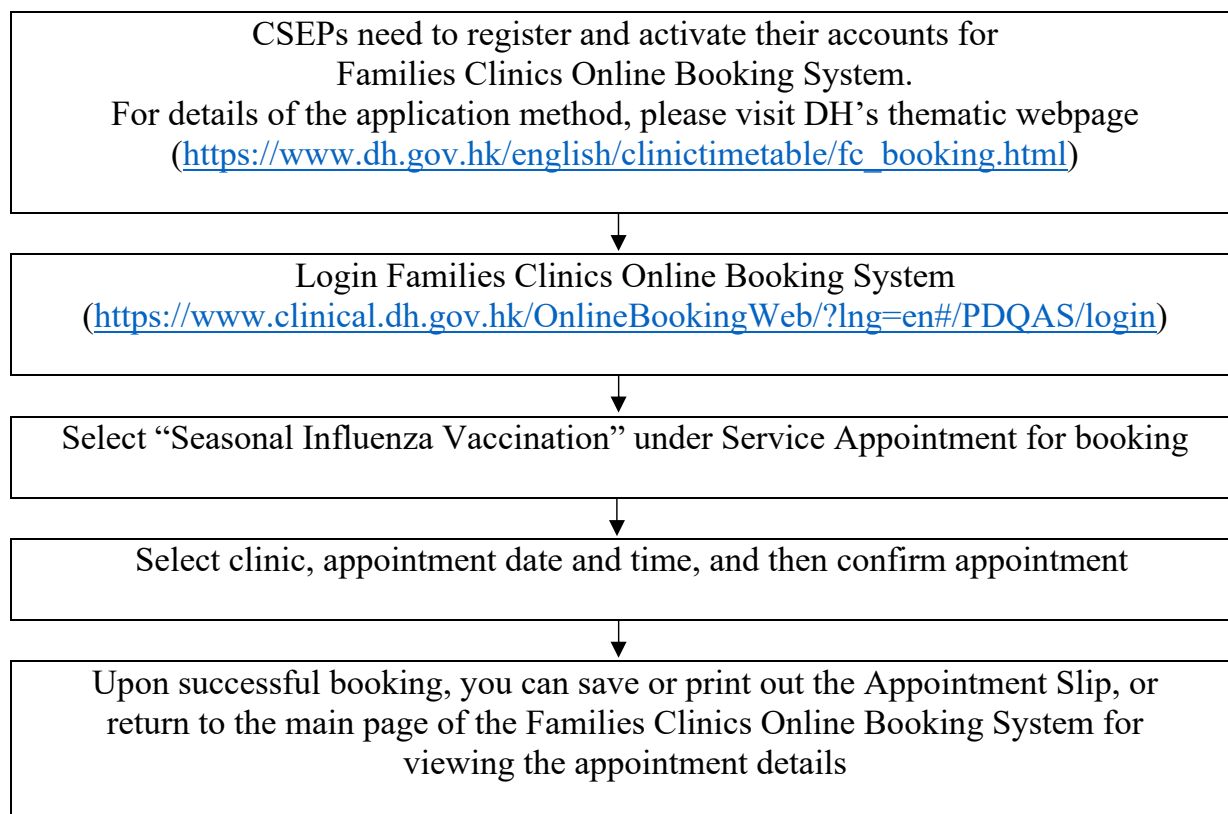
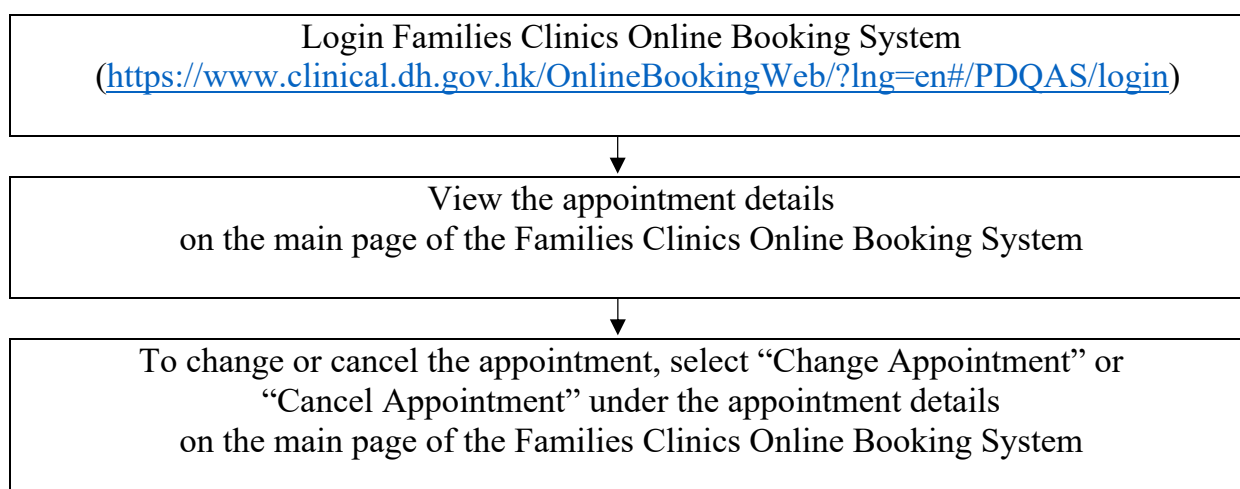


## Flowchart of Online Booking System

### 1. Making Appointment

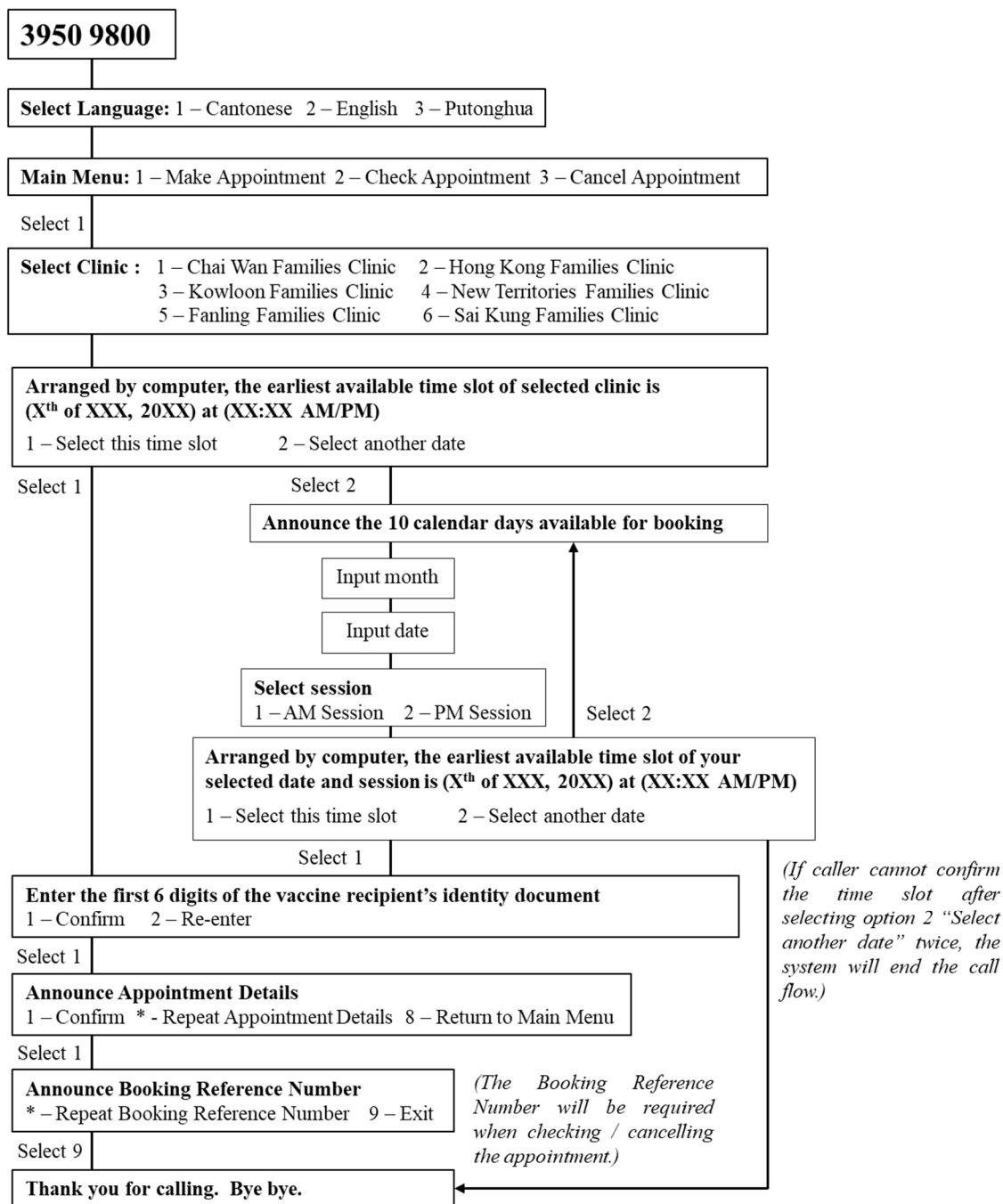


### 2. Checking / Cancelling Appointment made via the Online Booking System



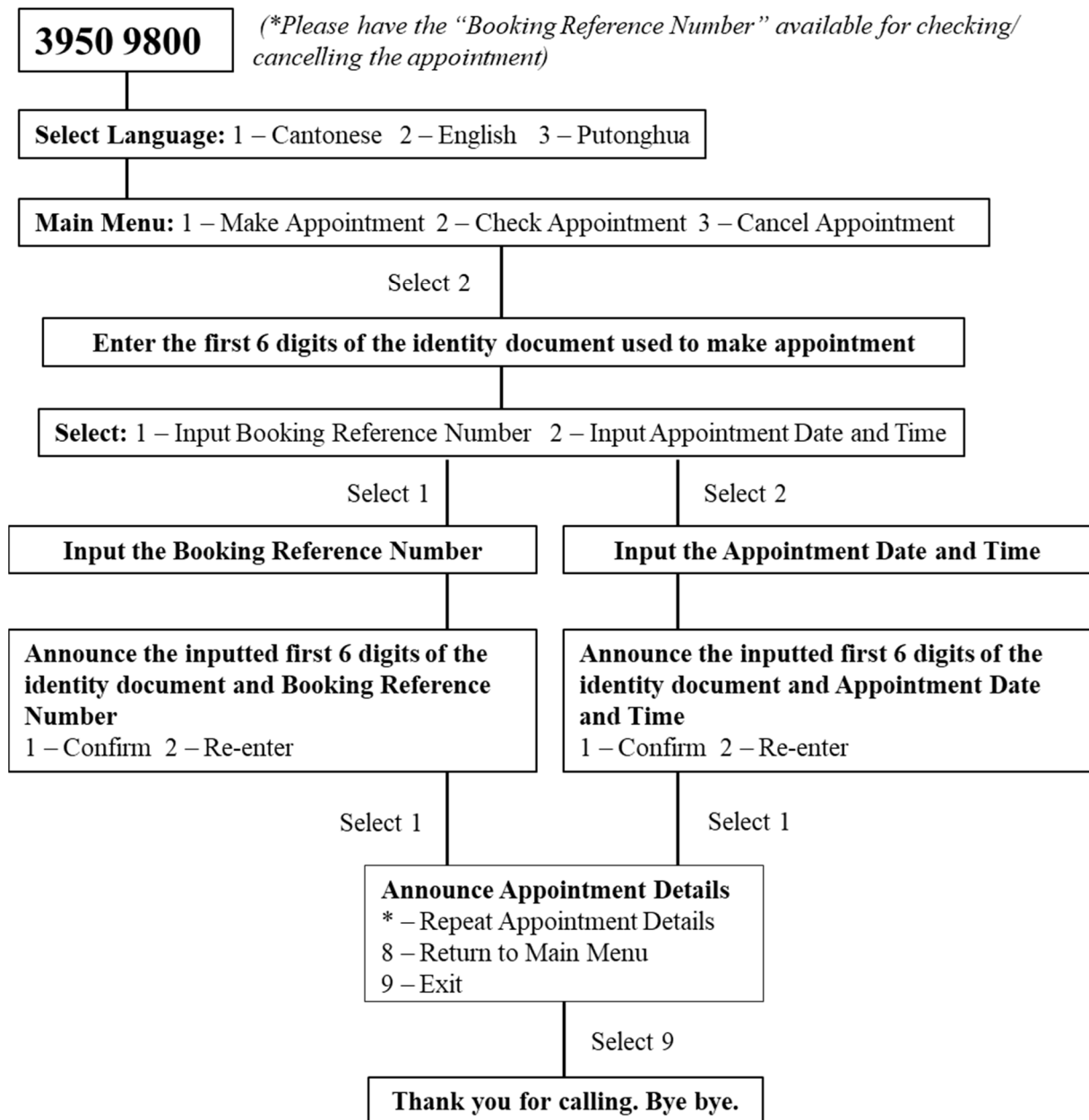
## Flowchart of Automated Telephone Booking System (ATBS)

### 1. Making Appointment



**Note:** The Tseung Kwan O Families Clinic will take over the vaccination services in Sai Kung Families Clinic upon coming into operation. By then, in the ATBS, Sai Kung Families Clinic will be renamed as Tseung Kwan O Families Clinic while the quick key and instruction will remain the same.

## 2. Checking Appointment made via the ATBS



### 3. Cancelling Appointment made via the ATBS

