

Contents

- 7 A pioneer in large-scale seawater flushing
Water Supplies Department
- 12 A salute to the lifesavers in the sky
Government Flying Service
- 16 Asia's finest lead the region into era of e-policing
Hong Kong Police Force
- 19 Bringing the world to Hong Kong
Invest Hong Kong
- 22 For Hong Kong, we will do our best!
*Television and Entertainment Licensing Authority
Facilitation Services Section, Film Services Office*
- 25 From shelter to home
Housing Department
- 29 Globally recognised expertise and professionalism
*Marine Department
Maritime Rescue Co-ordination Centre
Vessel Traffic Centre*
- 32 Hong Kong—A role model in intellectual property protection
*Commerce, Industry and Technology Bureau
Intellectual Property Department
Customs and Excise Department*
- 36 Hong Kong means business in sustainable development
Environmental Protection Department
- 41 Library without walls
Leisure and Cultural Services Department

SHOWCASING THE
Achievements of
the Hong Kong Civil Service

- 45 Linking People, Delivering Business
Hongkong Post
- 50 Preserving the treasured cultural heritage
Architectural Services Department
Leisure and Cultural Services Department
Antiquities and Monuments Office
- 53 Protecting the world's endangered species
Agriculture, Fisheries and Conservation Department
Customs and Excise Department
- 56 Public services—just a click away
Commerce, Industry and Technology Bureau
Information Technology Services Department
- 59 Rehabilitation service shows ‘we care’
Correctional Services Department
- 64 Securing the safety of our airport
Civil Aviation Department
- 69 Serving the global community online
Hong Kong Observatory
- 73 Shipping operations triple gross tonnage
Marine Department
Hong Kong Shipping Register
- 76 Using IT to enhance slope safety
Civil Engineering Department
- 80 World acclaim for Hong Kong Fire Services
Fire Services Department