For Discussion on 18 May 2015

Legislative Council Panel on Public Service

An Overview of the Civil Service: Establishment, Strength, Retirement, Resignation and Age Profile

Purpose

This paper provides an update on the overall establishment, strength, wastage situation and age profile of the Civil Service.

Establishment and Strength

(a) <u>Overall</u>

2. Over the years, the size of the Civil Service has largely followed changes in economic development, increasing community expectations and demand for public services, and institutional and productivity reforms. The establishment (i.e. the number of posts) and strength (i.e. the number of serving civil servants) position of the Civil Service for the last 15 years since 1999-2000 is shown at **Annex A**.

3. As shown at **Annex A**, the civil service establishment was around 193 600 in 1999-2000, while the number of civil servants was around 185 900. The turn of the millennium witnessed a down-sizing of the Civil Service through enhanced efficiency drives, the two general voluntary retirement (VR) schemes in 2000 and 2003, the targeted VR schemes for specific grades, and the six years of open recruitment freeze which ended in March 2007 (namely from 1999-2000 to 2006-07 save for 2001-02 and

 $2002-03)^1$. As at 31 March 2007, the civil service establishment and strength stood at around 159 400 and 153 800 respectively.

4. In recent years, the Civil Service has grown steadily to meet the demand for new or improved services to the public. In the five-year period from 2009-10 to 2013-14, the civil service establishment had increased aggregately by around 7 100, representing an annual average increase of around 1 400. During the same period, about 8 700 appointments were made per annum to fill vacancies arising mainly from retirement, resignation and creation of new posts in relation to new initiatives and enhanced services.

5. As reflected in the 2015-16 Draft Estimates, the establishment figure is expected to increase from 173 908 as at 31 March 2015 (revised estimate) to 176 448 as at 31 March 2016 (draft estimate), representing an increase of about 1.5% over the 2014-15 Revised Estimates of the establishment. The number of civil servants as at 31 March 2014 represented about 2.2% of the population of Hong Kong (estimated at 7.24 million in mid-2014) and about 4.2% of the total work force (estimated at 3.87 million in mid-2014). These percentages have remained stable since 2006-07.

(b) Directorate and Non-directorate

6. A breakdown of the civil service establishment and strength by directorate and non-directorate levels over the last 15 years is also provided at **Annex A**. In brief, over 99% of both establishment and strength were at the non-directorate level. As at 31 March 2014, there were 167 273 non-directorate posts and 161 514 non-directorate civil servants; and 1 420 directorate posts and 1 321 directorate civil servants.

¹ Where there were strong operational needs, exceptional approval had been given for a limited number of grades to conduct open recruitment during the period of open recruitment freeze.

Wastage

7. In 2013-14, the wastage in the Civil Service was 6 694, accounting for 4.1% of the strength as at 31 March 2014. Retirement is the primary reason for departure of civil servants from the Service and the other reasons, including resignation, completion of agreement and death, only account for a small portion.

(a) <u>Retirement</u>

8. The existing retirement age of civil servants is prescribed under the pensions legislation and Civil Service Regulations. Following the announcement in the 2015 Policy Address, the Government has decided that new recruits appointed to the Civil Service on or after 1 June 2015 will be subject to the new retirement age of 65 in respect of the civilian grades and 60 in respect of the disciplined services grades, regardless of their ranks. More information is set out at **Annex B**.

The retirement² position of the Civil Service over the last 15 years 9. is shown at Annex C. Briefly, the number of civil servants retiring increased from around 2 500 in 1999-2000 to the peak of around 9 000 in 2001-02 largely as a result of the first general VR scheme. The number of retirees remained high in the following three years (i.e. 2002-03 to 2004-05) mainly because of the second general VR scheme. The number of retirees dropped to around 2 800 in 2005-06 and increased gradually to around 5 100 in 2013-14, which represented about 3.2% of the strength as at 31 March 2014. As regards directorate civil servants, the number of retirees increased gradually from 5% of the directorate strength in 2001-02 to a range between 6% and 7.8% from 2002-03 to 2013-14 except for 2012-13 when 9.8% of the directorate strength retired. Details are at Annex D.

10. At **Annex E** is the number of civil servants projected to retire in the next 20 years, on the assumption that they will only retire upon reaching their applicable normal retirement age. Briefly, the number of

² For the purpose of this paper, "retirement" covers normal retirement, early retirement and re-employment after retirement without a break in service.

retirees will increase from the annual average of around 4 500 for the five-year period ended 2013-14 to around 6 400 in the five-year period ending 2018-19, and around 6 800 in the next five-year period ending 2023-24. The number will decline to around 5 100 in the five-year period ending 2028-29 and further to around 4 500 in the following five-year period ending 2033-34. The declining trend will continue thereafter. The larger number of retirees in the coming decade is mainly due to the significant growth of the Civil Service in the 1980s, when most civil servants recruited then will be approaching their normal retirement age between 2019-20 and 2023-24.

(b) <u>Resignation</u>

11. Resignation only accounts for a small number of departure of civil servants. As shown at **Annex F**, the resignation rate hovered around the low level of 0.5% of the strength of the Civil Service over the past decade or so. In 2013-14, the resignation rate was 0.55%. Over half of the resignees left during their probation period.

12. According to the information collected from 365 resignees in 2013-14 as shown at **Annex G**, the largest group (21%) resigned because they had taken up a job in the private sector; while pursuing further studies (15%) and marriage or family reasons (15%) were the other major reasons.

Age Profile

13. The age profile of the Civil Service over the last 15 years is illustrated at **Annex H**. While the age group of 40-49 remained the largest group of civil servants from 1999-2000 to 2010-11, the age group of 50-59 continued to increase and became as large as the age group of 40-49 in 2011-12. Since 2012-13, the age group of 50-59 has been the largest age group in the Civil Service. Since 2006-07, around two thirds of civil servants are in the age groups of 40-49 and 50-59, while the remaining one-third is in the age groups of 20-29 and 30-39. In 2013-14, the age groups of 40-49 and 50-59 represented about 29% and 35% of the strength respectively. The relative ageing profile is mainly attributed to the

expansion of the Civil Service in the 1980s, the introduction of the New Pension Scheme in 1987 (under which the normal retirement age is 60 for civilian civil servants and 55 / 57 for those in disciplined services grades, instead of 55 under the Old Pension Scheme), and the open recruitment freeze around the turn of the century. The age profile of the Civil Service has continued to mirror that of the community and the working population as a whole, as shown at **Annex I**.

14. **Annex J** shows the age profile of directorate civil servants over the last 15 years. The number of directorate civil servants in the age group of 40-49 has been on a continuous decline in the last decade, while the age group of 50-59 has remained the largest group since 1999-2000, representing about 72% of its strength in 2013-14.

15. While the number of civil servants in the age groups of 40-49 and 50-59 has comprised around two thirds of the total strength since 2006-07, more young people have been recruited to the Civil Service with the gradual resumption of open recruitment since April 2007 as shown in **Annex K**. In the five-year period ended 2013-14, there were around 21 600 new recruits in the age group of 20-29 (or about 62% of the total intake) and around 8 800 new recruits in the age group of 30-39 (or about 25%). As shown at **Annex H**, the number of civil servants in the age group of 20-29 increased from 9% of the civil service strength in 2009-10 to about 12% in 2013-14. This trend is expected to continue in the years ahead, which would moderate the ageing profile of the Civil Service against the backdrop of a larger number of anticipated retirement in the coming decade.

16. As regards intake of new recruits to the Civil Service, according to the information collected from bureaux and departments (B/Ds), a total of 10 432 appointments were made in 2013-14. The decline rate was at a low level of 15%. According to the feedback received from candidates who responded to our survey and declined civil service job offers, the main reasons for their turning down the offers were - remaining in their current job (34%), taking up another civil service job (30%), and taking up a job in the private sector (10%). Details are at **Annex L**.

Observations

17. As increasing number of civil servants who were recruited during the rapid expansion of the Civil Service in the 1980s will be approaching their normal retirement age, the number of retirees will continue to rise to an annual average of around 6 800 in the five-year period from 2019-20 to 2023-24. In the face of an increasing number of civil servants retiring in the next decade and the consequential increase in the number of vacancies, we are taking a number of measures to facilitate succession.

18. In terms of recruitment, measures are in place to ensure that B/Ds will continue to bring in new blood to fill government vacancies with a view to meeting their operational needs and facilitating succession in the longer run. In addition, B/Ds will be reminded to conduct promotion exercises in a specified timeframe so as to fill vacancies in promotion ranks in good time.

19. The Government has also put in place a well-established mechanism to facilitate B/Ds in making early planning for succession and taking timely action where necessary. Under the mechanism, Secretary for the Civil Service regularly meets with Permanent Secretaries and Heads of Departments to discuss the succession situation in individual departments and grades, with a view to ensuring early identification of any succession problems, advance planning and timely implementation of suitable measures. In tandem with the succession planning efforts, the Government also provides training and development opportunities for civil servants at all levels so as to enrich their exposure, enable them to acquire the necessary knowledge and skills for the discharge of their responsibilities, and prepare them for higher responsibilities. Apart from 'in-house' training provided by individual B/Ds, the Civil Service Training and Development Institute of CSB has put in place a structured training and development framework to assist B/Ds in the grooming and development of civil servants with potential for advancement for succession planning purposes.

20. As announced in the 2015 Policy Address, the Government will implement flexible retirement and employment initiatives for extending the

service of civil servants. We briefed the Panel at the meeting held on 19 January 2015 in this regard (LC Paper No. CB(4)343/14-15(04)). As mentioned in paragraph 8 above, the Government has decided that new recruits appointed to the Civil Service on or after 1 June 2015 will be subject to the new retirement age of 65 in respect of the civilian grades and 60 in respect of the disciplined services grades, regardless of their ranks. As regards the remaining initiatives including adjustments to the mechanism on further employment of serving civil servants beyond retirement age, we are working on the implementation details and will maintain close dialogue with the staff sides.

Advice Sought

21. Members are invited to note this paper.

Civil Service Bureau May 2015

200 000 190 000 Number 180 000 170 000 -Establishment of 160 000 Non-Directorate Posts 150 000 -Strength of Non-Directorate Staff 1 500 1 4 5 0 1 400 Establishment of Directorate Posts 1 350 1 300 Strength of Number **Directorate Staff** 1 2 5 0 1 200 1 1 5 0 1 100 1 0 5 0 1 000 2007/2008 2000/2001 2001/2002 1999/2000 2002/2003 2003/2004 2004/2005 2005/2006 2012/2013 2013/2014 2008/2009 2009/2010 2011/2012 2006/2007 2010/2011

Establishment and Strength of the Civil Service from 1999-2000 to 2013-2014

Annex A

Retirement Ages in the Civil Service

(A) The normal retirement age is –

(i) 55 for civil servants (both civilian and disciplined services grades) appointed before 1 July 1987 and remain on the Old Pension Scheme (OPS);

Civilian grades

(ii) 60 for civil servants who have switched from OPS to the New Pension Scheme (NPS), those appointed on or after 1 July 1987 on NPS and those appointed on or after 1 June 2000 but before 1 June 2015 on the Civil Service Provident Fund (CSPF) Scheme; and 65 for civil servants appointed on or after 1 June 2015 on the CSPF Scheme; and

Disciplined services grades

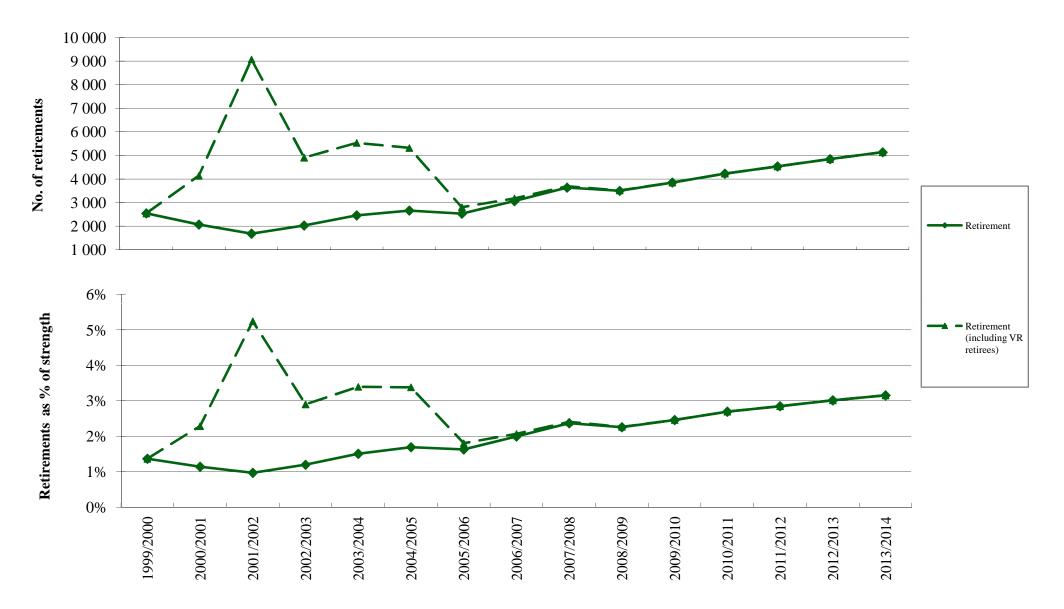
- (iii) 55 or 57 (depending on ranks)¹ for civil servants who have switched from OPS to NPS, those appointed on or after 1 July 1987 on NPS and those appointed on or after 1 June 2000 but before 1 June 2015 on the CSPF Scheme; and 60 for civil servants appointed on or after 1 June 2015 on the CSPF Scheme, regardless of their ranks.
- (B) Civil servants may apply to retire early after attaining the age of
 - (i) 45 for rank-and-file civil servants in disciplined services grades and are on OPS;
 - (ii) 50 for civilian civil servants and are on OPS, civil servants in

¹ The normal retirement age is 57 for civil servants in some directorate ranks in the disciplined services grades, while the normal retirement age is 55 for civil servants in all other ranks in the disciplined services grades.

officer ranks of disciplined services grades and are on OPS², and rank-and-file civil servants in disciplined services grades who have switched from OPS to NPS; and

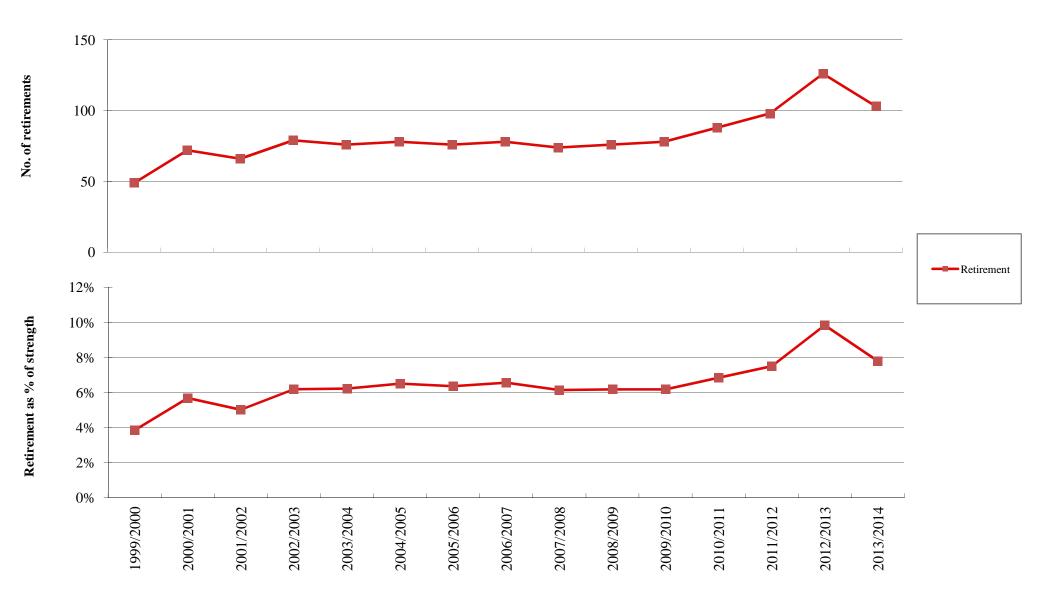
(iii) 55 for civilian civil servants who have switched from OPS to NPS, and civil servants in directorate ranks of disciplined services grades whose normal retirement age is 57 who have switched from OPS to NPS.

² Civilian civil servants and officer ranks of disciplined services grades on OPS may also apply for premature retirement on attaining the age of 45 on grounds of ill health, or on adequate compassionate or personal grounds.



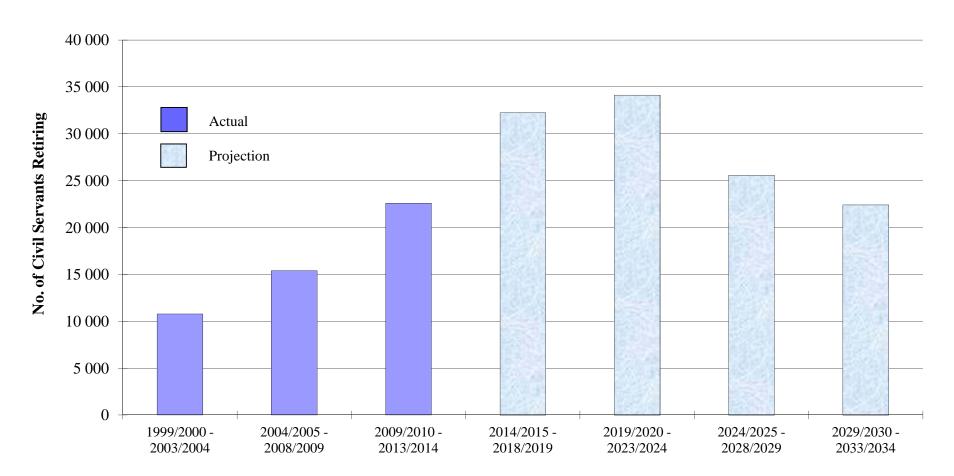
Retirement Position of the Civil Service from 1999-2000 to 2013-2014

Note: "Retirement" in this chart refers to normal retirement, early retirement and re-employment after retirement without a break in service.



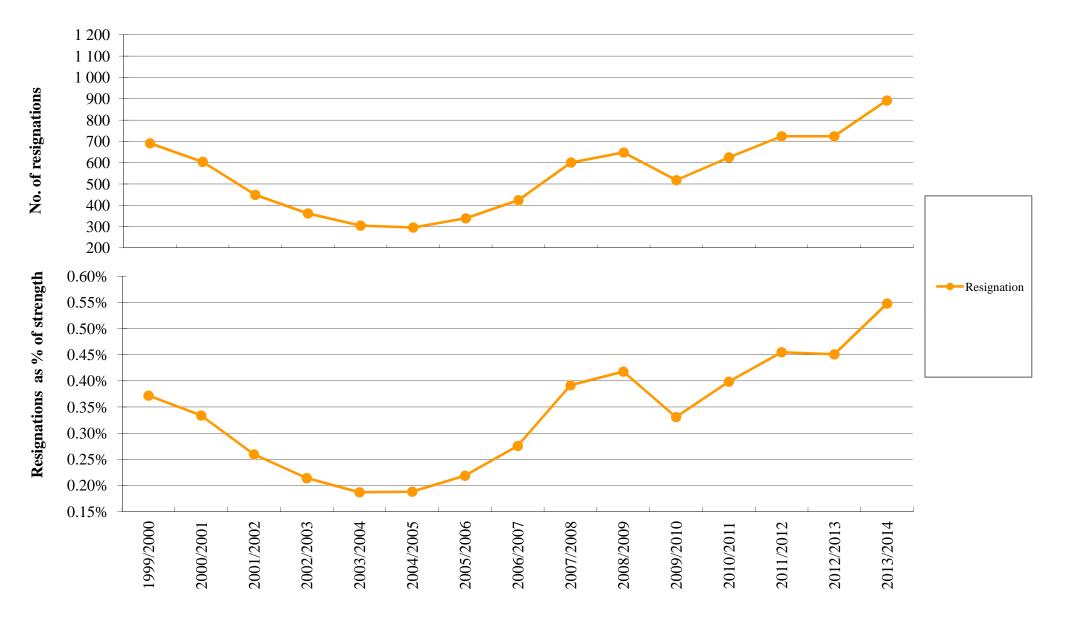
Retirement Position of Directorate Civil Servants from 1999-2000 to 2013-2014

Note: "Retirement" in this chart refers to normal retirement, early retirement and re-employed after retirement without a break in service.



Projected Number of Civil Servants Retiring in the Next 20 Years

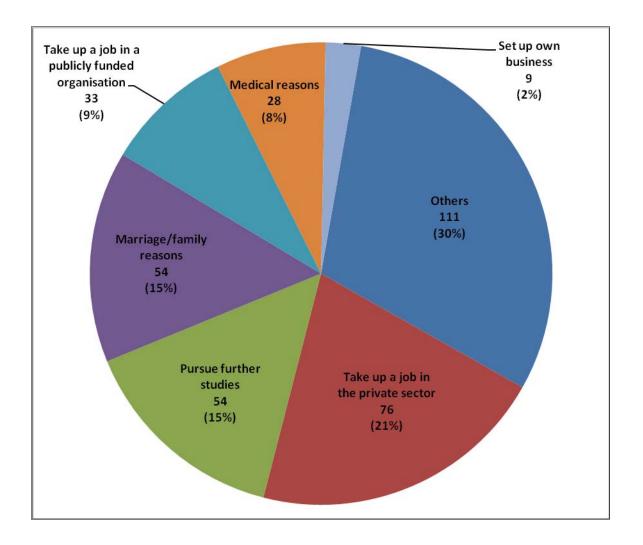
Note : Projection made on the basis of age profile of the Civil Service as at 31 March 2014 and assuming that staff leave on normal retirement. "Retirement" in 1999-2000 to 2013-2014 refers to normal retirement, early retirement and re-employment after retirement without a break in service.



Resignation Position of the Civil Service from 1999-2000 to 2013-2014

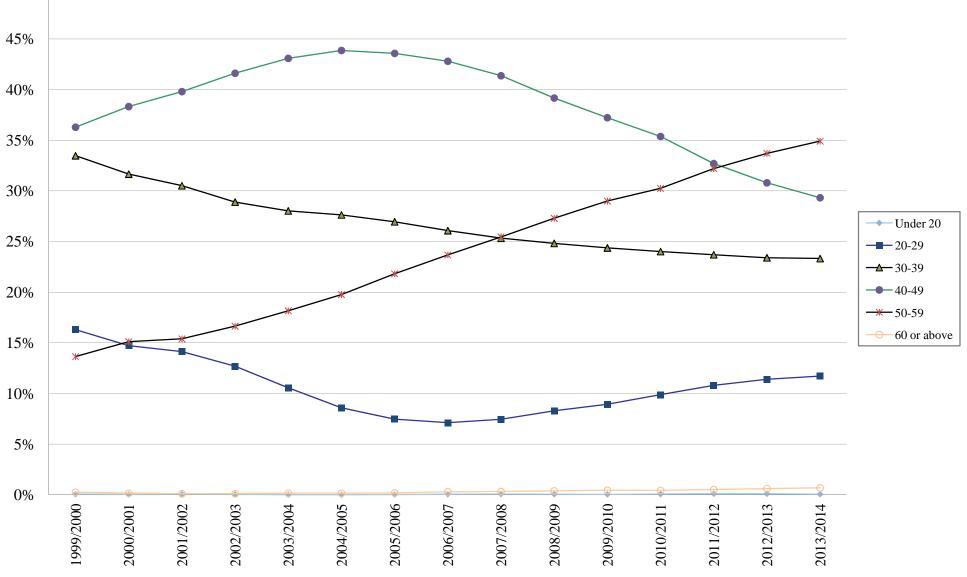
Annex G

<u>Major reasons for resignation for 2013-2014</u> (Information from 365 respondents)



Civil Servants by Age Groups from 1999-2000 to 2013-2014

Annex H



50%

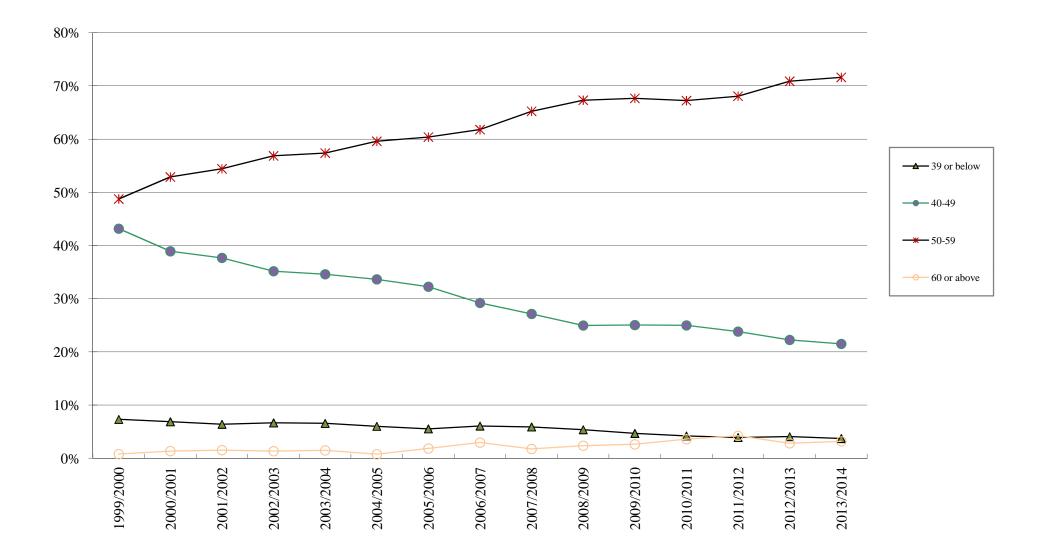
1200 000 1000 000 800 000 600 000 400 000 -1986 200 000 - 1996 0 2001 Under 20 20-29 30-39 40-44 45-49 50-54 55-59 60 or above Age 2006 Age Profile of the Civil Service _____2011 -2014 80 000 70 000 60 000 50 000 40 000 30 000 20 000 10 000 0 60 or above Age Under 20 20-29 30-39 40-44 45-49 50-54 55-59

Age Profile of the Hong Kong Working Population

Number

Number

Directorate Civil Servants by Age Groups from 1999-2000 to 2013-2014



Annex J

6000 5000 No. of intake 4000 3000 Under 20 2000 _____20-29 1000 0 100% ——— 50-59 90% ----60 or above 80% Intake by percentage 70% 60% 50% 40% 30% 20% 10% 0% 2005/2006 2004/2005 2007/2008 1999/2000 2002/2003 2003/2004 2006/2007 2009/2010 2010/2011 2000/2001 2001/2002 2008/2009 2011/2012 2012/2013 2013/2014

Intake of Civil Servants by Age Groups from 1999-2000 to 2013-2014

<u>Major reasons for declining civil service job offers</u> <u>for 2013-2014</u> (Information from 492 respondents)

